



GIORGIO RATTI

Interaction designer & engineer



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About me

Hello,

I am a Product Owner at TeamSystem, one of Italy's leading software companies, where I contribute to a company-wide platform transformation, the shift from standalone monolithic products to a unified, modular architecture shared across all business lines. Within this strategic initiative, I manage two foundational backlogs: a centralised entity registry that serves as the single source of truth for company data across all products, and the monetization service that tracks usage and enables consistent packaging and billing at scale. Neither is an end-user application, both are shared infrastructure that every internal product team depends on to build and deliver their own features. My background spans UX design, service design and product management. I work closely with multiple Business Units, bridging technical constraints and business needs, and coordinating the integration of diverse product teams onto shared platform services

Tech skills

PRODUCT ROADMAPPING & STRATEGY	● ● ● ● ○
BACKLOG MANAGEMENT (JIRA, CONFLUENCE)	● ● ● ● ○
USER STORY MAPPING & WIREFRAMING (FIGMA)	● ● ● ○ ○
AGILE PRODUCT DEVELOPMENT	● ● ● ● ○
PRODUCT LIFECYCLE MANAGEMENT	● ● ● ● ○
TECHNICAL UNDERSTANDING (HTML, JS, CSS, API REST, REACT)	● ● ● ● ○
CUSTOMER-CENTRIC DESIGN (DESIGN THINKING & HCD MINDSET)	● ● ● ● ○
WEB ANALYTICS & CONVERSION OPTIMIZATION	● ● ● ○ ○

Workfields

IT & Software design

Research

Business and Finance

SaaS / Cloud Platform

Consultancy

Languages

Italian: Mother tongue

English: Fluent (C1)

German: Basic (A2)

Professional skills

User Experience: Design thinking & Lean mindset

Leadership and Collaboration: Ability to communicate with diverse stakeholders

Agility and Adaptability: ability to adapt to changing priorities and market conditions

Cross-team coordination: Driving engineering teams and multiple stakeholders across Business Units, through alignment, clarity and shared product vision.

Personal qualities

curious & continuous learner

motivated & fast learner

high empathy towards people

growth mindset

resilient

proactive problem solver

Experience

4.2025 present	Product Owner Team System, Milano, Italy
3.2024 4.2025	Product manager Smart Lending & CeBi Solutions - Banking Area) Cerved Group, San Donato, Italy
5.2021 3.2024	PO & UX designer (Cerved Websites) Cerved Group, San Donato, Italy
11.2020 4.2021	PM & UX designer Complic, Lecco, Italy
2.2020 8.2020	UX designer Experientia Srl, Turin, Italy
10.2019 12.2021	CTO Beregos SA, Lugano, Switzerland
9.2018 7.2019	Interaction designer (Master projects) Frog design Milano- Design Wanted - Netcom Suisse, Switzerland
9.2016 6.2018	Consultant Palo Alto SA, Lugano, Switzerland SwissLife Select, Lugano, Switzerland
4.2015 12.2015	Software engineering intern Appway AG, Chiasso/Zurich, Switzerland
7.2013 2.2014	Project and research assistant Università della Svizzera Italiana

Workshops

2019	Design Kit: The course for Human-Centered Design Ideo.org + Acumen
2019	Co-Design for Health&Care Summer School Open Dot Milano
2017	Business Concept – CTI Entrepreneurship University of Lugano (Switzerland)

Publications

2020	Adopting technological devices in Hospital at Home: A modelling and simulation perspective
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Educations

present	Continuous Improvement
2025	Master In Product Management Product Heroes
2018 2019	Interaction Design Master of advanced studies University of Applied Sciences and Arts of Southern (SUPSI), Switzerland
2012 2013	Erasmus program (Scholarship award) Ludwig Maximilians Universität, Munich (DE) Faculty of Business Administration
2011 2014	Management & Informatics Master of science degree University of Lugano, Switzerland
2006 2011	Informatic engineering Bachelor of science degree Politechnic of Milan, Italy

Certifications

2025	Professional Product Owner (PSPO I) Scrum.org
2022	Professional Scrum Master I (PSM I) Scrum.org
2016	Customer relationship's optimization in service sectors University of Applied Sciences and Arts of Southern (SUPSI), Lugano (Switzerland)